

Outstanding Crawford® Employees around the World

Congratulations to us! May 27, 2016, Crawford & Company® celebrates its 75th anniversary. To help commemorate this banner year, Crawford will highlight 75 of your colleagues from around the world. These Crawford employees, all of whom were nominated by their superiors, share what they do for the Company and how they believe Crawford is portrayed in the industry. You'll get the chance to read a little bit about these co-workers throughout the coming weeks, so be sure to check out this website weekly.

Week 6 Crawford Employee Perspectives



Name: **Leonardo Ponciano**

Title: Operations Manager

Location: São Paulo, Brazil

What I do for Crawford: Provide support for our line business, including managing operations, facilities and performance management

Years Employed by Crawford: 2

Describe Crawford in 1 to 3 words: talent, integrity, confidence



Name: **Deborah Michaelis**

Title: Team Manager

Location: Indianapolis, IN, USA

What I do for Crawford: I am a supervisor for Crawford Property & Casualty and Broadspire®. My management responsibilities involve supervising and training 10 adjusters in casualty and workers compensation.

Years Employed by Crawford: 45

Describe Crawford in 1 to 3 words: home away from home



Name: **Steve Lee**

Title: Adjuster

Location: Taipei, Taiwan

What I do for Crawford: Claims adjusting

Years Employed by Crawford: 1½

Describe Crawford in 1 to 3 words: best engineering team



Name: **Ryan Mooney**

Title: State Operations Manager, Western Australia

Location: Perth, Western Australia

What I do for Crawford: I provide support for our metropolitan and regional business, including the management of operations, office facilities and performance management of an ever-growing business of about 26 staff in Western Australia. My role also consists of building and maintaining client relationships; ensuring that staff follows safety and quality standards whilst on site and in the field; and monitoring employee training and development.

Years Employed by Crawford: 8.5

Describe Crawford in 1 to 3 words: integrity, opportunity, leader



Name: **Chantra Ekrittikrai**

Title: Executive Assistant, Human Resources

Location: Bangkok, Thailand

What I do for Crawford: My work in human resources and administration includes trying to introduce regulation and ensuring quality of output.

Years Employed by Crawford: 21

Describe Crawford in 1 to 3 words: intend to do



Name: **Paul Lofkin**

Title: Head of Agriculture, Rural Industries & Estate Losses (ARIEL)

Location: Bristol, UK

What I do for Crawford: Run the day-to-day operation of the specialist ARIEL team, which handles nearly 10,000 domestic, commercial, agricultural and high net-worth claims per year.

Years Employed by Crawford: 3

Describe Crawford in 1 to 3 words: evolving, stimulating, gumptious



Name: **Shandarese Garr**

Title: Senior Vice President, Diversity & Inclusion, Learning & Development, Garden City Group,SM LLC

Location: Lake Success, NY, USA

What I do for Crawford: I am responsible for executing GCG®'s diversity and inclusion vision by working with GCG's Executive, Legal, Human Resources Marketing, Business Development and Vendor Management teams to create and launch company-wide programs and initiatives that focus on inclusion to drive innovation, performance, and business growth.

Years Employed by Crawford: 26

Describe Crawford in 1 to 3 words: innovative, dedicated, empathetic